

Smart guideline comments

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Hello,

I have two issues:

- 1) When the utility company makes SMART direct payments into a customer's account, it seems only reasonable that the utility should send the customer a statement. At present, the utility company (Eversource) just direct- deposits money into the customer's bank account with no record of what it's for, the calculation of how the amount was determined...nothing. Customers should have a reasonable expectation of getting a statement, for tax purposes as well as for confirmation that the calculation is accurate.
- 2) Qualified facilities, Eversource West service area: There are a large number of solar projects that were initiated and completed in the time frame between when there were an abundance of cap allowances and when the SMART program went into effect. It's been over 2 years, and the legislature hasn't moved on efforts to raise the cap allowance. These 'Qualifying Facilities' are now in 'limbo'...earning only a small fraction of the compensation that they originally anticipated. Can the policies be amended to allow for these facilities to be re-considered on an individual basis, for improved compensation under the SMART program? It seems only fair.

I'd appreciate a follow-up. Thank you, Jon Macht

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